

DELIVERY RATES OF YOUR MODERE ORDERS AND A REMINDER OF OUR RETURN POLICY

STANDARD DELIVERY RATES

These are our standard delivery rates when ordering on www.modere.eu.

		Euro ¹	GBP ¹
AT	Österreich	9.00	7.45
BE	Belgique/België	9.00	7.45
BG	България	18.00	15.00
CH ²	Schweizerische Eidgenossenschaft ²	18.00	15.00
CY	Κύπρος	18.00	15.00
CZ	Česká republika	18.00	15.00
DE	Deutschland	5.70	4.70
DK	Danmark	18.00	15.00
ES ³	España ³	18.00	15.00
EL	Ελλάδα	18.00	15.00
FI	Suomi/Finland	18.00	15.00
FR ⁴	France ⁴	9.00	7.45
HU	Magyarország	18.00	15.00
IE	Éire/Ireland	9.00	7.45
IS ²	Island ²		
	1-1.9kg	18.00	14.90
	2-4.9kg	20.00	16.56
	5-6.9kg	25.00	20.69
	7-10.9kg	30.00	24.83
	11-19.9kg	35.00	28.97
	20+kg	40.00	33.11
IT	Italia	9.00	7.45
LI ²	Fürstentum Liechtenstein ²	18.00	15.00
LU	Luxembourg	9.00	7.45
MC	Principauté de Monaco	9.00	7.45
MT	Malta	18.00	15
NL	Nederland	9.00	7.45
NO ²	Bokmål/ Nynorsk ²	18.00	15.00
PL	Polska	18.00	15.00
PT	Portugal	18.00	15.00
RO	România	18.00	15.00
SI	Slovenija	18.00	15.00
SK	Slovensko	18.00	15.00
SE	Sverige	18.00	15.00
UK ⁵	United Kingdom ⁵	5.70	4.70

¹ Excl. VAT.

² Shipping to these countries is restricted; please consult our [Conditions of Sale](#) or our [FAQ](#) on www.modere.eu.

³ Mainland Spain, Ibiza and Mallorca.

⁴ Mainland France and Corsica.

⁵ Includes the Isle of Man, Guernsey and Jersey.

MODERE DELIVERY OFFERS

Modere customers can enjoy free delivery* when they spend **€99/£79** (including VAT) on an order shipped to any of the destinations listed above, except Iceland.

When you shop online, you can easily verify whether free delivery applies to your order when you reach the first screen in the "Checkout" process. Just look for the "Total" in the order "Summary" on the right-hand side of the screen.

As a Modere customer you can also benefit from reduced delivery rates with our **Modere Perks**. The more points you earn with your Modere product purchases, the better its gets for you.

Level	Points	Reduced Delivery Rates*
☆	1	-
☆☆	150	50%
☆☆☆	400	75%
☆☆☆☆	1000	100%

*need to meet a minimum purchase of €39/£29. **Conditions** apply.

When you've decided on your most favourite Modere products, why not set up a SmartShip profile. SmartShip is a programme Modere has designed to help you conveniently replenish your lifestyle essentials. Products that you have selected for SmartShip will arrive at your doorstep according to the intervals that you select: every 1, 2, 3 or 6 months.

For example, if you know you will need Modere Mineral Solutions™ every month and a Modere Shampoo for All Hair Types™ every other month, you can set up a SmartShip profile to ensure your favourite products are delivered to you when you want them. For more information on SmartShip, please consult our **FAQ**.

The delivery offers mentioned above also apply to your SmartShip orders. So you can gather product points with as little effort as possible.

RETURN POLICY

Without prejudice to your statutory rights, you may cancel your order without giving any reason within 30 days of shipment of your order. You must inform Modere of your decision to cancel your order. To return products you will need a return authorisation number. Modere will grant you a 100% refund on the returned products once we have received proof of the return of the products, or we may send you a replacement. Replacements of ordered products may not always be possible due to the stock situation.

For more information on our return policy, please consult our **Conditions of Sale** or our **FAQ** on www.modere.eu.